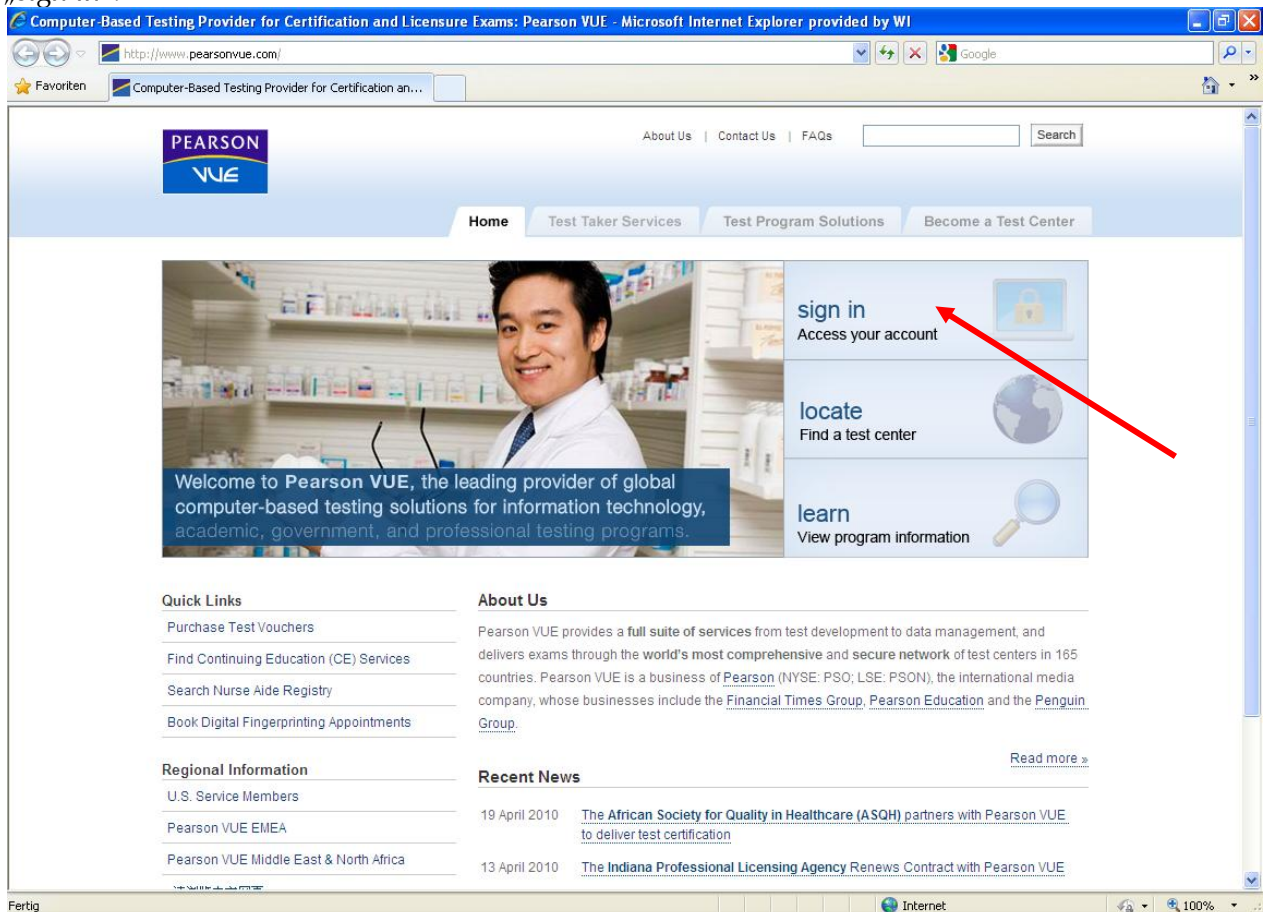


Buchung einer Pearson-Prüfung



Dieses Dokument beschreibt den Anmeldevorgang zu einer PearsonVUE-Prüfung am Testcenter WIFI-Wien (als Beispiel wurde ein Cisco-Examen gewählt).

Schritt 1: Öffnen Sie die Webseite www.pearsonvue.com mit Ihrem Browser und klicken Sie auf „sign in“.



Schritt 2: Klicken Sie auf „Information Technology (IT)“ und wählen Sie danach „Cisco Systems“.

Sign In to your Pearson VUE Web Account - Microsoft Internet Explorer provided by WIFI IT Service Center

http://pearsonvue.com/signin_en/

PEARSON VUE

About Us | Contact Us | FAQs

Home | Test Taker Services | Test Program Solutions | Become a Test Center

Home > Sign In

Sign In

Pearson VUE offers online services for a large number of testing programs. Each testing program has a unique set of offerings, so first select your program from the list below. If you have forgotten your sign in details, you may request them on the next screen.

What type of test have you taken in the past?

1) Narrow by category.

- View All
- Academic/Admissions
- Construction Trades, UST & Inspectors
- Driving Test
- Employment, HR, Management & Safety
- Financial Services
- Health, Medicine, Nursing & Pharmacy
- Information Technology (IT)**
- Insurance
- Legal Services
- Real Estate, Appraisers, Mortgage & Loan
- State Regulated

2) Select your testing program.

- Adobe
- Aruba
- Avalog
- Avaya Inc.
- British Computer Society (BCS)
- Brocade
- Business Objects
- Check Point Software Technologies
- Cisco Systems**
- Citrix
- CIW
- CompTIA
- Convergence Technologies Professionals (CTP)
- ...

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Schritt 3: Wählen Sie „Career Certifications and Specialization Exams“.

Cisco Testing with Pearson VUE - Microsoft Internet Explorer provided by WIFI IT Service Center

http://www.pearsonvue.com/cisco/schedule/

PEARSON VUE

About Us | Contact Us | FAQs

Home | Test Taker Services | Test Program Solutions | Become a Test Center

Home > Test Taker Services > Cisco > My Account

Cisco® Testing

Career Certifications and Online Exams

Select a program below to schedule your test appointment:

- Career Certifications and Specialization Exams**
- Online Exams

- Locate a Test Center
- Schedule a Test
- Reschedule a Test
- Cancel a Test
- My Account
- View Available Tests
- Customer Service

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Schritt 4: Sofern Sie noch keine Zugangsdaten haben, klicken Sie auf „Create a web account“. Falls Sie bereits über ein Benutzerkonto verfügen, geht es für Sie bei Schritt 11 weiter.

PEARSON VUE

Sign in to your existing account.

Attention first-time users:
If you have never used our site before, you will need to [create a new web account](#) before you can sign in. If you have taken a test before, but do not remember your sign in information, please use the links on the right.

Returning users:
If you have previously taken a test with Pearson VUE, but do not remember your sign in information, please use the links on the right. Some testing programs require a separate web account. If your existing sign in is not accepted, it may mean that you have not yet registered with the selected testing program. To do so, follow the link to [create a new web account](#).

Online Services
After you sign in, you can schedule/change your test appointments, view your testing history and view/modify your personal information.
Our secure website encrypts your personal information so that it cannot be read by unauthorized Internet users.
This website is best experienced using Microsoft Internet Explorer (IE) version 5 and above, Mozilla Firefox or Netscape 7 and above.
For your security, please remember to sign out of your account and close your browser when you finish your session.

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Username:
Password:
Sign In
[I forgot my username.](#)
[I forgot my password.](#)
[Create a web account.](#)

Schritt 5: Geben Sie bitte Ihre persönlichen Daten ein und klicken Sie auf „next“. Anschließend vervollständigen Sie die Informationen und klicken erneut auf „next“.

PEARSON VUE

About Us | Contact Us | FAQs

Home | **Test Taker Services** | Test Program Solutions | Become a Test Center

Create a Web Account: Profile

[Test Program](#) > [Profile](#) > [Contact](#) > [Additional Information](#) > [Username](#) > [Confirmation](#)

You are about to start the process to create a web account with Pearson VUE for Cisco Systems, Inc. If you already have a web account, please [sign in](#) now. If you have questions about how your personal information may be used, please read our [Privacy Policy](#). In order to use our online registration system, you must provide a valid email address. Your username and password, as well as all confirmation letters, will be sent to this email address.

Fields with * are required.

Name
Please enter your legal name exactly as it appears on the official identification you will present at the test center.

Title (Example: Mr., Ms., Mrs., Dr.):

* First Name / Given Name:

Middle Name(s):

* Last Name / Surname / Family Name:

Suffix (Example: Jr., Sr., II, III, IV):

Email
Please provide an email address where you would like to receive confirmation letters and information about your exam.

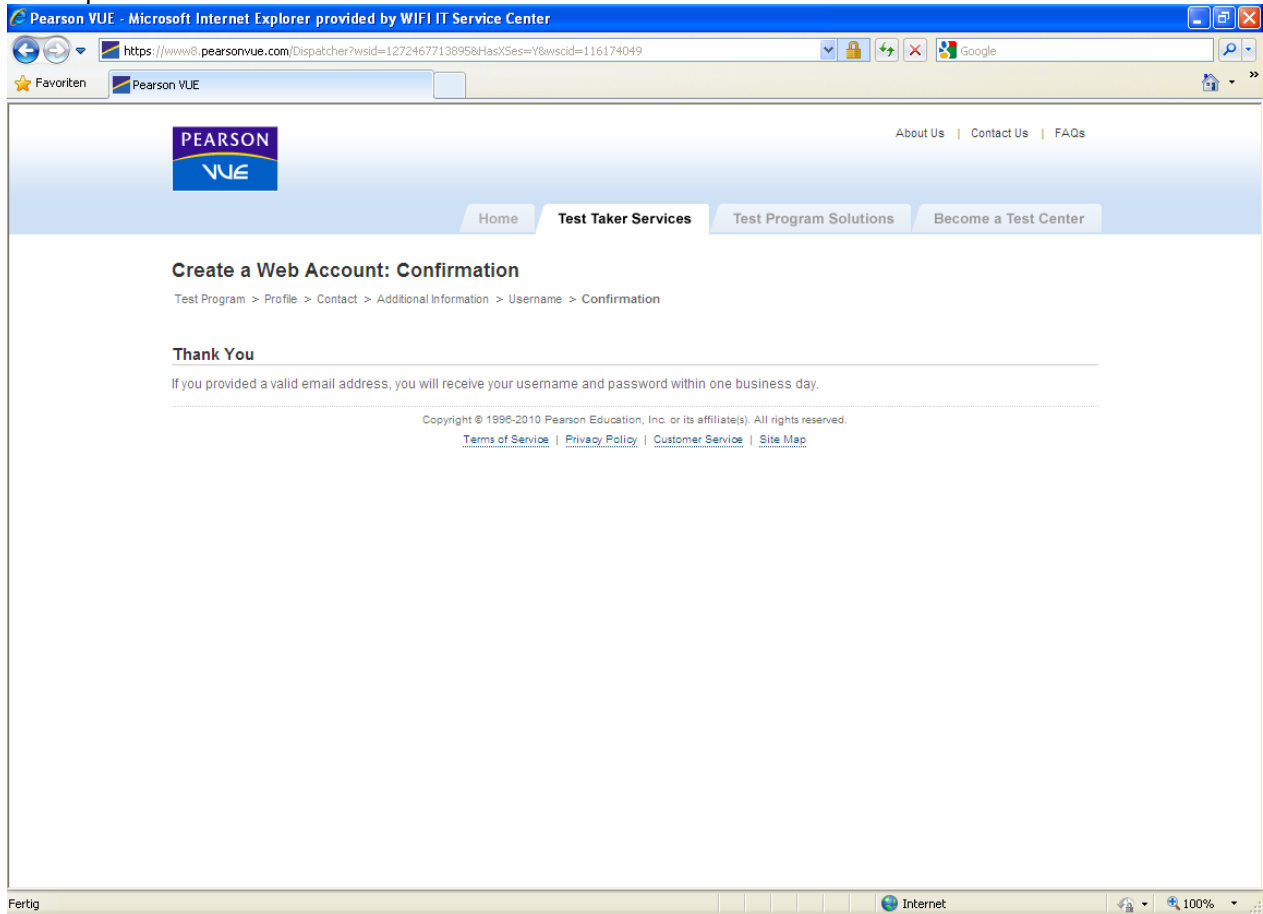
* Email:

* Confirm Email:

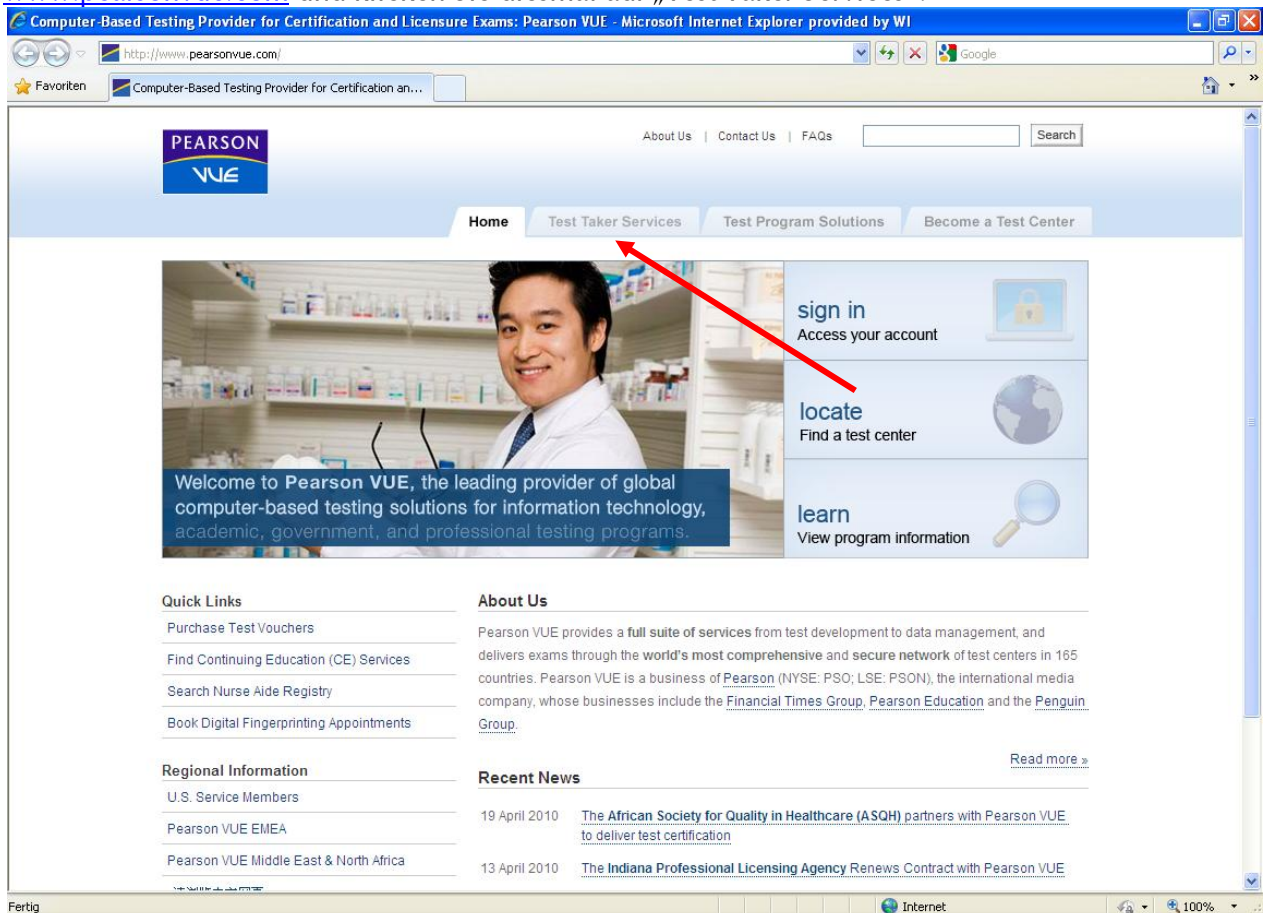
* Country of Residence:

Previous Testing History:

Schritt 6: Es erscheint eine Bestätigungsmeldung mit dem Hinweis, dass Sie Ihre Zugangsdaten in Kürze per E-Mail erhalten.



Schritt 7: Sobald Sie über Ihre Zugangsdaten verfügen, öffnen Sie bitte erneut die Webseite www.pearsonvue.com und klicken Sie diesmal auf „Test Taker Services“.



Schritt 8: Klicken Sie erneut auf „Information Technology (IT)“ sowie auf „Cisco Systems“.

The screenshot shows the Pearson VUE website's 'Test Taker Services' section. At the top, there is a navigation bar with 'Home', 'Test Taker Services', 'Test Program Solutions', and 'Become a Test Center'. Below this, the 'Test Taker Services' heading is followed by a brief description of the services. A central section titled 'Choose your program to view testing information, download handbooks and access online services.' contains two columns of program categories. The first column, '1) Select your category.', lists various fields, with 'Information Technology (IT)' highlighted in yellow. A red arrow points from this category to the second column, '2) Select your program.', which lists specific programs. 'Cisco Systems' is highlighted in this list, with another red arrow pointing to it. Below the program lists are three buttons: 'sign in', 'locate', and 'authenticate'. The browser's address bar shows 'http://www.pearsonvue.com/programs/'.

Schritt 9: Klicken Sie auf „Schedule Online“.

The screenshot shows the Cisco Testing page on the Pearson VUE website. The page features the Cisco logo and a navigation bar. The main content area is titled 'Cisco® Testing' and includes a sub-section for 'Test Scheduling'. A banner image asks 'Are you ready to Launch Your Career in Networking?'. Below the banner, the 'Test Scheduling' section provides information about appointments and offers three scheduling options: 'Schedule Online', 'Schedule By Phone', and 'Schedule Through Test Center'. The 'Schedule Online' button is circled in red. To the right, there is a sidebar with a 'Cisco' logo and a list of actions: 'Locate a Test Center', 'Schedule a Test', 'Reschedule a Test', 'Cancel a Test', 'My Account', 'View Available Tests', and 'Customer Service'. At the bottom, there are 'RELATED LINKS' and a section for 'Digital Media System Unified Communications Small Medium Business (SMB) SP Video Lifecycles Services (LCS)'. The browser's address bar shows 'http://www.pearsonvue.com/cisco/'.

Schritt 10: Wählen Sie abermals „Career Certifications and Specialization Exams“.

The screenshot shows the Pearson VUE website interface. At the top, there is a navigation bar with the Pearson VUE logo and links for 'About Us', 'Contact Us', and 'FAQs'. Below this is a breadcrumb trail: 'Home > Test Taker Services > Cisco > My Account'. The main content area is titled 'Cisco® Testing' and 'Career Certifications and Online Exams'. It instructs users to 'Select a program below to schedule your test appointment'. Two options are listed: 'Career Certifications and Specialization Exams' and 'Online Exams'. A red arrow points to the first option. To the right, there is a sidebar with a 'CISCO' logo and a list of actions: 'Locate a Test Center', 'Schedule a Test', 'Reschedule a Test', 'Cancel a Test', 'My Account', 'View Available Tests', and 'Customer Service'. The footer contains copyright information and links for 'Terms of Service', 'Privacy Policy', 'Customer Service', and 'Site Map'.

Schritt 11: Geben Sie Ihre Zugangsdaten ein und klicken Sie auf „sign in“.

The screenshot shows the Pearson VUE sign-in page. The URL in the browser is 'https://www8.pearsonvue.com/Dispatcher?v=W2L&application=Login&embedApp=RegSched&frame=top&post'. The page features the Pearson VUE logo and a heading 'Sign in to your existing account.'. There are three sections of text: 'Attention first-time users:', 'Returning users:', and 'Online Services'. On the right side, there is a sign-in form with 'Username:' and 'Password:' input fields, a 'Sign in' button with a lock icon, and three links: 'I forgot my username.', 'I forgot my password.', and 'Create a web account.'. A red arrow points to the 'Sign in' button. The footer contains copyright information and links for 'Terms', 'Privacy', and 'Contact'.

Schritt 12: Vergeben Sie Ihr persönliches Kennwort und klicken Sie auf „Change Password“.

PEARSON VUE

Change Password

In our ongoing effort to secure the privacy of your personal information, Pearson VUE now requires all users to supply a strong password. Choose your new password carefully to make it hard for anyone to guess. Strong passwords must adhere to the following rules:

- It must be a minimum of 7 characters and contain 3 out of the 4 following attributes:
 - Uppercase Latin letters (A, B, C, ... Z)
 - Lowercase Latin letters (a, b, c, ... z)
 - Westernized Arabic numerals (0, 1, 2, ... 9)
 - Special characters (&, *, %, etc.)
- Passwords cannot contain your username

Once you have successfully changed your password, you will be asked to provide answers to security questions. This will ensure the highest level of service and security for your account.

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New Password: [input field]

Password Strength: **STRONG**

Confirm New Password: [input field]

Change Password

Schritt 13: Wählen Sie zwei Sicherheitsfragen und beantworten Sie diese. Klicken Sie anschließend auf „Next“ sowie bei der nachfolgenden Bestätigungsmeldung erneut auf „Next“.

PEARSON VUE

Create Security Questions

You have successfully changed your password.

Pearson VUE is serious about account safety. That's why we're requiring all web users to create security questions. Select two questions below, one from each drop-down menu. Then type your answers in the provided fields and click Next.

We've designed questions that would be hard to guess. ([View Tips](#) below.)

Fields with * are required.

* 1. Security Question: Who is your favorite actor, musician, or artist?
Security Answer: musterantwort

* 2. Security Question: What is the first and last name of the best man at your wedding?
Security Answer: musterantwort

Next >>

Security Questions and Answers Tips

Choose questions with clear answers that you can easily remember.

- Answers may contain no more than 50 characters.
- Answers are NOT case sensitive (caps or no caps are allowed).
- Make sure the answer is not related to your username or password in any way.
- Do not tell anyone this information.
- Do not send this information by email.
- Change this information periodically in Change Sign In under My Account.

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Schritt 14: Wählen Sie das gewünschte Examen sowie die Sprache und klicken Sie auf „Next“.

Schedule Exam(s): Select Exam(s)

Testing Program > Exam > Test Center > Appointment > Review > Payment > Confirm > Receipt

1. Select the exams that you wish to schedule.
To change the way the list is sorted, click the column heading.

<input type="checkbox"/>	450-001	CCIE R&S Lab	i
<input type="checkbox"/>	640-460	Implementing Cisco IOS Unified Communications	i
<input type="checkbox"/>	640-553	Implementing Cisco IOS Network Security	i
<input type="checkbox"/>	640-721	Implementing Cisco Unified Wireless Network Essentials	i
<input checked="" type="checkbox"/>	640-802	Cisco Certified Network Associate	i
<input type="checkbox"/>	640-816	Interconnecting Cisco Networking Devices Part 2	i
<input type="checkbox"/>	640-822	Interconnecting Cisco Networking Devices Part 1	i
<input type="checkbox"/>	640-863	Designing for Cisco Internetwork Solutions	i
<input type="checkbox"/>	642-062	Routing and Switching for Systems Engineers	i

2. Next you will need to select a language for all the exams listed below.

Language	Exam Code	Exam Name	Today's Price
English	640-802	Cisco Certified Network Associate	EUR 183.00

Prices do not include any local taxes which may be applicable.

Next >>

Schritt 15: Suchen Sie nach einem Test Center in Wien, wählen Sie „Wifi Wien“ und klicken Sie danach auf „Next“.

Schedule Exam(s): Find a Test Center

Testing Program > Exam > Test Center > Appointment > Review > Payment > Confirm > Receipt

Display distance format: Miles

1. Locate a test center near you by defining the search criteria below and then click Search. [View Search Tips](#)

Find the closest: 5 centers

* Country: Austria

Address:

City: Wien

ZIP/Postal Code:

Search

2. Select up to four (4) test centers to search for appointment dates and times. Once you choose a test center, its name will be displayed in the Selected Test Center list below. When you have completed your selection(s), click Next. If you cannot find a test center near you, please [let us know](#).

Test Center	Information	**Distance	City	State/Province	Country	Map
<input checked="" type="checkbox"/> Wifi Wien	i	1.9	Wien		Austria	globe
<input type="checkbox"/> jvsuising.at	i	1.9	Wien		Austria	globe
<input type="checkbox"/> Fast Lane institute for Knowledge Transfer GmbH	i	2.4	Wien		Austria	globe
<input type="checkbox"/> ADN Distribution GmbH	i	2.6	Wien		Austria	globe
<input type="checkbox"/> Global Knowledge Network	i	3.1	Wien		Austria	globe

**Distance is a straight line calculated from the center point of your search criteria and does not reflect driving distance.

Schritt 16: Wählen Sie Ihren gewünschten Prüfungstermin und klicken Sie dann zunächst auf „Select Appointment“ sowie auf „Next“.

PEARSON VUE **CISCO**

Schedule Exam(s): Select Appointment

Testing Program > Exam > Test Center > Appointment > Review > Payment > Confirm > Receipt

Schedule an appointment for the exam selected below. Display time format: 24 hour

Exam	Information	Appointment
640-802 Cisco Certified Network Associate	i	Select appointment below.

Appointment Search
You may search by specific date, day of the week, or entire week.

- Choose test center.
 - Wifi Wien, Wien, Austria
- Select date. Dec 2010

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		
- View available appointments.
 - Mon 20 Dec at 10:30
 - Mon 20 Dec at 10:45
 - Mon 20 Dec at 11:00
 - Mon 20 Dec at 11:15
 - Mon 20 Dec at 11:30
 - Mon 20 Dec at 11:45

Click an appointment time above, and then click Select Appointment.

Select Appointment ✓

Next >>

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Schritt 17: Lesen Sie sich die Prüfungsbedingungen aufmerksam durch und bestätigen Sie diese mit „Yes, I accept“. Anschließend klicken Sie bitte auf „Next“.

PEARSON VUE **CISCO**

Schedule Exam(s): Review Appointment Details

Testing Program > Exam > Test Center > Appointment > Review > Payment > Confirm > Receipt

Please provide the following information:
Fields with * are required.

Exam: 640-802: Cisco Certified Network Associate

Cisco Testing Registration Questions

Do you accept the terms and conditions of the Cisco Career Certification and Confidentiality Agreement? If you do not accept the terms of this Certification Agreement you will not be permitted to sit for the certification exam. A copy of the agreement can be found on the Cisco website at http://www.cisco.com/web/learning/downloads/Cisco-Career-Certifications-and-Confidentiality-Agreement_v12.pdf

Yes, I accept
 No, I do not accept

Next >>

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Schritt 18: Kontrollieren Sie die eingegebenen Daten und geben Sie Ihre Voucher-Nummer ein, falls vorhanden. Klicken Sie auf „Next“.

Schedule Exam(s): Review Appointment Details

Testing Program > Exam > Test Center > Appointment > Review > Payment > Confirm > Receipt

Contact Information
 If any of your contact information is incorrect, please [update your profile](#) before continuing.
 Name: Max Mustermann Address: Musterweg 13a
 Email: Wien
 Telephone: +43 12345678 Austria

Your appointment details.
 Apply vouchers or promotions to this order below.

Description	Price
640-802 Cisco Certified Network Associate Mon, 20 Dec 2010, at 10:30 at Wifi Wien, Wien, Austria	EUR 183.00
Exam Total	EUR 183.00
VAT	EUR 36.60
Total Due	EUR 219.60

Voucher
 To use a voucher for payment, enter the number and click **Apply Voucher**. If the voucher is valid, your Total Due amount above will be adjusted.

Voucher Number: **APPLY VOUCHER**

[Next >>](#)

Schritt 19: Falls die Zahlung nicht per Voucher erfolgt ist, geben Sie nun bitte Ihre Kreditkartendaten ein und klicken Sie auf „Next“. Bestätigen Sie Ihre Buchung auf der nachfolgenden Seite ein letztes Mal. Fertig, viel Erfolg!

Schedule Exam(s): Payment Method

Testing Program > Exam > Test Center > Appointment > Review > Payment > Confirm > Receipt

Your account WILL NOT be charged until after you confirm your registration details on the next page.
 Total Due: EUR 219.60
 Read Pearson VUE's [security information](#) and [privacy policy](#).
 Fields with * are required.

1. Verify your billing address.

Billing address matches address below.

Billing address must match the address that appears on the credit cardholder's statement.

Country:* Austria
 Address 1:* Musterweg 13a
 Address 2:
 Address 3:
 City:* Wien
 ZIP/Postal Code:
 Telephone Number:* +43 12345678

2. Enter your credit card information.

* Type: * Card Number:
 (Enter numbers only. Do not include hyphens or spaces.)

* Cardholder's Name:
 (As it appears on statement)

* Expiration Date: /
 (Month/Year)